

Darest SHOP

Hewlett-Packard HPE PW FoundCare 1y,NBD HW



✓ Article en stock - Expédition sous 1-2 jours

CHF **1 961,35**

CHF **1 814,38** excl.

HPE PW FoundCare 1y,NBD HW onsite, SW phone 2h to MSA 2042

Fabricant

[Hewlett-Packard](#)

réf. Fabricant

H1DK9PE

Description

HPE Foundation Care Service is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. Hewlett Packard Enterprise technical resources work with your IT team to help you resolve hardware and software problems with HPE and selected third-party products. For hardware products covered by HPE Foundation Care, the service includes remote diagnosis and support, as well as onsite hardware repair if it is required to resolve an issue. For eligible HPE hardware products, this service may also include Basic Software Support and Collaborative Call Management for selected non-HPE software. Contact HPE for more information and determination regarding which eligible software products may be included as part of your hardware product coverage. For software products covered by HPE Foundation Care, HPE provides remote technical support and access to software updates and patches. HPE releases updates to software and reference manuals as soon as they are made available for selected HPE-supported software products for each system, processor, processor core, and end user, as allowed by HPE or the original manufacturer software license. Updates for selected HPE-supported third-party software products are included as they are made available from the original software manufacturer. In addition, HPE Foundation Care provides electronic access to related product and support information, enabling any member of your IT staff to locate this commercially available essential information. For third-party products, access is subject to availability of information from the original manufacturer.

Spécifications

Description du produit	HPE Foundation Care Next Business Day Service Post Warranty - contrat de maintenance prolongé - 1 année - sur site
Type	Contrat de maintenance prolongé
Service compris	Pièces et main d'oeuvre
Lieu d'intervention	Sur site
Durée totale de contrat	1 année
Temps de réponse	Jour ouvré suivant
Disponibilité de service	9 heures par jour / 5 jours par semaine
Conçu pour	P/N: Q0F05A, Q0F06A, Q0F07A, Q0F08A

Détails techn.

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Service et maintenance	Contrat de maintenance prolongé - pièces et main d'oeuvre - 1 an - sur site - temps de réponse : jour ouvré suivant - disponibilité : 9 heures par jour / lundi à vendredi ; Support technique - support téléphonique - 1 an - temps de réponse : 2 heures - disponibilité : 9 heures par jour / lundi à vendredi ; Support technique - diagnostic à distance - 1 an ; Mise à jour des nouvelles versions - 1 an ; Support d'information produit - accès à une base de connaissances du web - 1 an
Conçu pour	P/N: Q0F05A, Q0F06A, Q0F07A, Q0F08A

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