

Darest SHOP

Electronic HP Care Pack - Software Technical Support



✓ Delivery time: 1-2 days

CHF **7.15**

CHF **6.61** excl.

Electronic HP Care Pack Software Technical Support - Technical support - for HP Sure Click Enterprise - 1 user/device - volume - 1000-4999 licences - phone consulting - 1 year - 9x5

Manufacturer [Hewlett-Packard](#)
Manufacturer# UC6E0E

Description

The Electronic HP Care Pack Services (e-Care Pack) capability allows you to order, receive, update, and activate a wide range of valuable HP Care Pack Services over the Internet. Administered through the HP Services Network (CSN), it is a fast and simple process that enables immediate registration and service activation. HP Software Technical Support provides comprehensive services and cost-saving updates to help you enhance the performance and availability of software from HP and other leading vendors. Available standard business hours on standard business days, this convenient service gives your IT team direct access to HP IT Response Centers. Experienced Response Center engineers provide trustworthy advice on issues such as software features and use, problem diagnosis and resolution, and software defect identification. Any member of your IT staff can electronically access essential product and support information. Choose Software Technical Support when you need to improve the productivity of system managers and operators; improve system performance and reduce downtime due to software defects; expedite problem resolution through expert-level technical resources; enjoy consistent service coverage across geographically dispersed sites; update HP and selected third-party software at a predictable cost; take advantage of subscription savings on software updates; keep your license compliancy up-to-date.

Specification

Product	Electronic HP Care Pack Software Technical Support - technical support - for HP Sure Click
Description	Enterprise - 1 year

Service & Support	Technical support
Service Included	Phone consulting
Full Contract Period	1 year
Service Availability	9 hours a day / 5 days a week
Software Title	HP Sure Click Enterprise
Licence Qty	1 user/device
Licence Pricing	Volume / 1000-4999 licences

Techn. Details

Type	Technical support
Service Included	Phone consulting
Full Contract Period	1 year
Service Availability	9 hours a day / 5 days a week
Software Title	HP Sure Click Enterprise
Installation Type	Locally installed
Licence Qty	1 user/device
Licence Pricing	Volume / 1000-4999 licences
Service & Support	Phone consulting - 1 year availability: 9 hours a day / Monday-Friday ¦ Fax-on-demand - 1 year availability: 9 hours a day / Monday-Friday ¦ E-mail consulting - 1 year availability: 9 hours a day / Monday-Friday ¦ Web knowledge base access - 1 year ¦ New releases update - 1 year